



a place of mind
THE UNIVERSITY OF BRITISH COLUMBIA



Problem Resolution

The preceptor / student relationship is a professional relationship, best founded on mutual respect and a commitment to good communication. Both the student and the preceptor often experience stresses due to the unique demands placed upon them. Most problems that occur in clinical placements can be resolved by open and direct communication between preceptor and student within the practice. However, in the event a problem occurs and communication is not successful at resolving the issue (or if at any time the preceptor evaluates the student's performance to be unsatisfactory), then the student and preceptor should meet with the tutor. Refer to the [Midwifery Clinical Evaluation Process](#).

Preceptors and practices have diverse values, practice goals, and backgrounds. Students should be prepared to adapt to different teaching and practice styles with a genuine desire to learn from each experience.

The preceptors in the Midwifery Program are aware that the student experience can be very stressful. Students in turn must remember that being a preceptor is a significant time commitment for the midwife and that it can be more stressful than working without students. Student and preceptors should therefore focus on the rewards of working together. The course tutor is always available as a resource if questions or concerns arise.

The Program tries to avoid situations that may pose a conflict of interest, such as when the tutor and preceptor are in the same practice. However, as the midwifery community is small this may not always be possible. In these situations, alternate faculty can be involved in evaluation or problem-solving.

Students who feel they have been mistreated can seek help from their tutor, the course lead, the Undergraduate Program lead, Indigenous Student Coordinator or the Midwifery Program Director. Students can also seek help for mistreatment from the Faculty of Medicine Office of Professionalism [Mistreatment Help Site](#). This site offers several routes for help including an anonymous report that requires no further contact with the site.